

From: [REDACTED]

To: Stuart Jackson <aknjackson@aol.com>

Subject: Website E-mail: Appreciation

Date: Wed, May 15, 2013 6:47 pm

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CONTACT INFORMATION  
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Name: Doug Van Ranken

Address: [REDACTED]  
Andover KS 67002

Phone: [REDACTED]

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MESSAGE  
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I would like to acknowledge Kevin and Becca for listening to my concerns and following through with the necessary communication required to have a successful outcome on our bathroom/laundry remodel. We both work during the day when the construction is taking place and it is difficult for us to know what is going to happen from day to day. It is refreshing to know that employees such as Kevin and Becca have the customer in mind and make every effort to see that our needs are met. Many thanks, Doug